

Tuesday Update for Family & Friends 9/1/2020

Dear Family & Friends -

You have been an incredible partner in keeping our care community safe. We're grateful for your unwavering support. Thank you for allowing us the privilege of serving your loved one.

I am overjoyed that we have zero diagnosed COVID-19 cases among members and staff.

Although the Veterans Home is virus-free, we are staying focused on our COVID-19 Preparation and Response Action Plan and Infection Prevention Control Program. This plan ensures we're doing everything possible to protect our community, including following guidance from the Centers for Disease Control and Prevention (CDC), Centers for Medicare & Medicaid Services (CMS), state, and local health officials.

We care deeply about your family's well-being. Please continue to connect with your loved ones, as able, through phone calls, letters, window visits, virtual visits, and gazebo gatherings. These connections are so important and we're happy to help set up reservations for the virtual visits and gazebo gatherings. Contact us to make these reservations or call any time if you have questions or concerns.

Thank you,

Megan M. Corcoran, NHA | Administrator

Wisconsin Veterans Home at Chippewa Falls